



भारतीय मानक ब्यूरो

BUREAU OF INDIAN STANDARDS

जमशेदपुर शाखा कार्यालय

बांग्ला नं.- एफ/10ए, नामदीह रोड डाकघर-बर्मामान्स, जमशेदपुर -831 007

Jamshedpur Branch Office :

Banglow No.-F/10A, Namdih Road, Post Office-Burmamans,
Jamshedpur-831 007, Jharkhand

दूरभाष :

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GST No. : 20AAATB0431G1ZP TAN No. : RCHB02241B

संदर्भ : जेडीबीओ /पब्लिसिटी/17-18

19/08/2017

प्रेस विज्ञप्ति

बीआईएस द्वारा नकली आईएसआई मार्क पैकेज ड्रिंकिंग वाटर की जब्ती

भारतीय मानकों का ब्यूरो भारत की राष्ट्रीय मानक निकाय है जिसे बीआईएस अधिनियम, 1986 के अधीन मानकीकरण, अंकन और माल की गुणवत्ता प्रमाणन की गतिविधियों के सामंजस्यपूर्ण विकास के लिए और इसके साथ जुड़े मामलों के साथ या इसके प्रासंगिक मामलों के लिए स्थापित किया गया है। आईएसआई मानक मार्क की लोकप्रियता में वृद्धि के साथ, दुरुपयोग के उदाहरण भी आते रहे हैं।

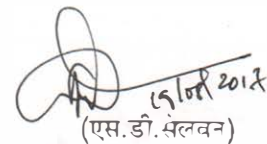
भारतीय मानक ब्यूरो (बीआईएस), जमशेदपुर शाखा कार्यालय को एक विश्वसनीय जानकारी मिली कि रांची में पैकेज किए गए पेयजल के निर्माताओं में से एक बीआईएस मानक का उपयोग अपने उत्पाद पर बिना वैध उत्पाद प्रमाणन लाइसेंस प्राप्त किए कर रहा है और बाजार में बेच रहा है।

भारतीय मानक ब्यूरो (बीआईएस) जमशेदपुर शाखा कार्यालय के अधिकारियों की एक टीम ने 18 अगस्त 2017 को मैसर्स मधुर जल, कोचबॉग, नामकुम, रांची, झारखंड में पुलिस की सहायता से एक प्रवर्तन खोज और जब्ती का संचालन आईएसआई मार्क के दुरुपयोग की जांच के लिए किया। पैकेज किए गए पेयजल पर आईएसआई मार्क के खोज अभियान के दौरान, मैसर्स मधुर जल, कोचबॉग, नामकुम, रांची, झारखंड के परिसर में आईएसआई चिह्न के साथ पैक किए गए पेयजल पर्याप्त मात्रा में जब्त किये गए।

उपरोक्त इकाई के पास पैक किए गए पेयजल पर आईएसआई चिह्न का उपयोग करने के लिए वैध बीआईएस लाइसेंस नहीं था। बीआईएस अधिनियम, 1986 की धारा 11 के उल्लंघन के लिए बीआईएस एक्ट 1986 की धारा 33 के तहत अपराधी को दंडित करने के लिए कानून का न्यायिक न्यायालय में एक आपराधिक मामला दायर किया जाएगा। इस अपराध के लिए बीआईएस अधिनियम, 1986 के अनुसार एक वर्ष तक कारावास या ₹ 50,000 / - तक का जुर्माना या दोनों हो सकता है।

यह कई बार देखा गया है कि नकली आईएसआई चिह्नित उत्पादों का निर्माण किया जाता है और आम उपभोक्ताओं को बेच दिया जाता है। इसलिए, लोगों को बीआईएस वेबसाइट <http://www.bis.gov.in> पर जाकर खरीद से पहले उत्पाद पर आईएसआई मार्क की वास्तविकता का पता लगाना चाहिए।

इसलिए सामान्य जनता से अनुरोध किया जाता है कि यदि वे आईएसआई मार्क के दुरुपयोग से संबंधित जानकारी पाते हैं, तो इसकी सूचना प्रधान, जमशेदपुर शाखा कार्यालय, बीआईएस, एफ / 10-ए, नामदीह रोड, पीओ- बर्मामान्स, जमशेदपुर - 831 007, झारखंड को दी जा सकती है। इस तरह की शिकायतों को ई-मेल द्वारा पता jdbo@bis.gov.in या hjdbo@bis.gov.in पर भी किया जा सकता है। बीआईएस वेबसाइट पर ऑनलाइन शिकायत दर्ज करने का प्रावधान भी है। ऐसी जानकारी का स्रोत गोपनीय रखा जाएगा।


(एस.डी.सेल्वन)

वैज्ञानिक ई एवं प्रमुख

S. D. SELVAN

Scientist-E & Head

मुख्यालय : मानक भवन, 9 बहादुर शाह जफर मार्ग, नई दिल्ली

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BUREAU OF INDIAN STANDARDS
Jamshedpur Branch Office (JDBO)
Banglow No.-F/10A, Namdih Road, Post Office-Burmamans,
Jamshedpur-831007, Jharkhand



भारतीय मानक ब्यूरो

BUREAU OF INDIAN STANDARDS

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GST No. : 20AAATB0431G1ZP, TAN No. : RCHB02241B

Our Ref: JDBO/Publicity/17-18

19/08/2017

PRESS RELEASE

BIS Seized Fake ISI Marked Packaged Drinking Water

Bureau of Indian standards is the National Standards Body of India established under the BIS Act, 1986 for the harmonious development of the activities of standardization, marking and quality certification of goods and for matters connected therewith or incidental thereto. With the increase in the popularity of the ISI Standard Mark, the instances of misuse are also observed.


Bureau of Indian Standards (BIS), Jamshedpur Branch Office received a credible information that one of the manufacturers of Packaged Drinking Water in Ranchi is using BIS standard mark on the product and selling in the market without obtaining a valid product certification licence from BIS.

A team of Officials from Bureau of Indian Standards (BIS) Jamshedpur Branch office conducted an Enforcement Search and Seizure operation with the assistance of police at M/s Madhur Jal, Kochbong, Namkum, Ranchi, Jharkhand on 18 August 2017 to check the misuse of ISI Mark on Packaged Drinking Water. During the search operation, substantial quantities of Packaged drinking water with ISI mark was seized at the premises of M/s Madhur Jal, Kochbong, Namkum, Ranchi, Jharkhand.

The above unit was not having valid BIS Licence to use ISI mark on Packaged Drinking Water. A criminal case would be filed in the jurisdictional court of Law to punish the offender under section 33 of BIS Act 1986 for contravention of section 11 of BIS Act, 1986. The offence is punishable with imprisonment up to one year or a fine up to Rs.50,000/- or both as per BIS Act, 1986.

It has been observed many times that fake ISI marked products are manufactured and sold to common consumers. Therefore, people should ascertain the genuineness of ISI Mark on the product before purchase by visiting BIS Website <http://www.bis.gov.in>.

General public are, therefore, requested that in case they come across any instance of misuse of ISI Mark, the same may be informed to the Head, Jamshedpur Branch Office, BIS, F/10-A, Namdih Road, P.O. Burmamaines, Jamshedpur - 831 007, Jharkhand. Such complaints can also be made by E-mail at the address jdbo@bis.gov.in or hjdbo@bis.gov.in. There is also provision to register online complaint at BIS Website. The source of such information will be kept confidential.


(S.D. Selvan)
Scientist-E & Head

S. D. SELVAN
Scientist-E & Head
BUREAU OF INDIAN STANDARDS
Jamshedpur Branch Office (JDBO)
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मुख्यालय : मानक भवन, 9 बहादुर शाह जफर मार्ग, नई दिल्ली - 110 002

Headquarters : Manak Bhavan, 9 Bahadur Shah, Zafar Marg, New Delhi - 110 002

Website : <http://www.bis.org.in> Phone : 011-23230131-41, PAN NO - AAATB0431G

BUREAU OF INDIAN STANDARDS
SEARCH & SEIZURE REPORT

BO Ref No: JDBO/CAD/Enf/S&S/2017-18

Date: 21.08.2017

1.	Reference Number of Enf Deptt (HQ), if available	Not available
2.	Name and address of firm raided	M/s Madhur Jal ,Kochbong , Namkum , Ranchi.
3.	Date of Detection/Discreet Investigation	01/08/2017 through e-mail received from DDGE. Complainant end investigation done by KOBO on 04/08/2017, received by JDBO on 16.08.2017
4.	Brief of Discreet Investigation	<p>Packaged drinking water packed in 250 ml sealed plastic glass under CM/L-5752375 with ISI mark and AAHA! brand was found being served through pantry car of train number 22837 on 26/07/2017 during routine inspection by Sh Abdul Riyaz ,Food safety officer, Southern railway, Palakkad division. Bill/Cash memo and details of suppliers were not available with the complainant.</p> <p>Complainant end investigation carried out by KOBO on 04/08/2017 at Palakkad railway station , Platform no. 03.</p> <p>47 numbers of spuriously ISI marked PDW filled in 250 ml sealed plastic cups packed in two cartons and were sealed and coded as KOBO/BJG/20170804/CP/1 (24 numbers) and KOBO/BJG/20170804/CP/2 (23 nos.) and brought to KOBO as material evidence.</p>
5.	Date of Search & Seizure	18/08/2017.
6.	Team Members	<ol style="list-style-type: none">1. Sh Suman Kumar Gupta, Sc-D, Team leader2. Sh Aabid Hussain, Sc-B, Member3. Sh Sharda Raman Prasad, Assistant, Member4. Sh Chandan Kumar, Assistant, Member
7.	Details of Police Personnel	<ol style="list-style-type: none">1. Sh Ram Chander Singh, Hawaldar, Hatia T.O.P2. Sh karam singh munda, Sipahi, Hatia T.O.P
8.	Type of Violation (Refer Annex-3 of EM-94)	A.1 and A.2
9.	Provisions violated	Section 11(1) of BIS Act, 1986
10.	Person(s) contacted	Sh Jagdish Munda, Caretaker.
11.	Details observations (including activities at the time of visit and facilities available)	<p>On reaching the premises of M/s Madhur Jal , the shutter of the plant was found closed. An old person nearby the plant of was contacted and was requested to call concerned person of the plant. After sometime he called the caretaker who opened the shutter of the plant. No production activity was going on. No other plant personnel were present. The premises was searched and no stock of finished material was found except one Packaged Drinking Water packed in 250 ml PP glass with ISI mark and CM/L-5752375 and other 20 nos leaked glasses with ISI mark and CM/L-5752375 manufactured by M/s Madhur Jal ,Kochbong , Namkum , Ranchi marked on labels, were available. Labels of different brands such as "AAHA!" ,</p>

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		<p>“Madhur Jal” , marked with ISI mark and CM/L-5752375 manufactured by M/s Madhur Jal ,Kochbong , Namkum , Ranchi as listed in seizure memo was available. Labels of brand “Madhur distilled water” marked with ISI mark , manufactured by M/s Madhur Jal , Kochbong , Ranchi were also available. The above materials and labels were seized and brought to office. Caps and packing materials (cartons) for 1 litre bottle packing were available near 1 litre pet bottle packing machine , which were seized as per seizure memo and kept under superdari. On enquiry Sh Jagdish Munda informed that owner of the plant was not available and the plant was closed due to no power supply. No other relevant documents were available regarding production and dispatch. Sh Jagdish Munda informed that they had made trial of 250 ml PP glass sometime back. It was also observed that 1 litre pet bottles and 250 ml PP glass packing machine was available.</p>
12	Means adopted for misuse (i.e. stencils, roller, stamp, sticket etc	Printed labels with ISI mark
13	Total Quantity (App.) of material available, which considered to have misuse	<ol style="list-style-type: none"> 1. 250 ml PP glass with ISI mark- 1 no filled and 20 nos. empty. 2. Printed labels of 250 ml with ISI mark and brand AAHA!- 25 nos. 3. Printed labels of 1000 ml with ISI mark and brand Madhur distilled water – 500 nos. 4. Printed labels of 1000 ml with ISI mark with brand Madhur Jal- 90 pcs. 5. Blue coloured HDPE caps for 1 litre bottles- 2 cartons. 6. Cartons with ISI mark for packing 1 litre bottles.- 98 nos.
14	Details of material seized and seal (Enclosed copy of seizure memo)	Material was seized as detailed in the seizure memo (copy enclosed). The same was wax sealed with BIS brass seal.
15	Details of seized material left with the firm (if any) under superdari (Ref Section 26 of BIS Act, 1986)	Material seized and left with the firm was detailed as in the Superdari Memo (copy enclosed).
16	Name & Address of person(s) responsible for misuse (Proprietor/Directors/Partners	<ol style="list-style-type: none"> 1. Sh Jagdish Munda, caretaker, Village-Kochetola, P.O-Sataki, P.S.- Angada, Ranchi. 2. Smt. Ritu Singh, Propreitor, D/O Shri Ram Vilas Sharda, Resident of Nai Mohalla, Doranda, P.S. Doranda, Ranchi 3. Shri. Rajan Kumar Singh, Manager and Authorized signatory, S/o Shri Raj Kihore Singh, Resident of Railway Colony, Ranchi

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17	Linkage of available documentary evidences of raided premises with person responsible for misuse	Lease deed copy and electricity bill.
18	Name and address of independent witness(s)	1. Sh Mansha Tudu, Holding No. 6, B-Block, Tuila Dungri, PO & PS- Golmuri, East Singhbhum, Jamshedpur.
19	Purchase document in case of dealer/traders	NA
20	Follow up taken with other BOs linked in the case	Kochi Branch office .
21	Supporting documentary evidence	At present no documents available.
22	Conclusion	As per the available evidence and linking the same with the complainant end investigation report of Kochi Branch office, it may be concluded that firm had produced and supplied 250 ml PP Glass with AAHA! Brand with ISI mark. Other labels of 1000 ml PDW and 1000 ml distilled water with ISI mark, caps and cartons being available indicate that firm is using ISI mark on their product even after expiry of licence held by them leading to misuse of ISI mark in contravention of Section 11(1) of BIS Act 1986.
23	Recommendations of Raid Team	Prosecution may be launched against the firm for violation of Section 11(1) of BIS Act 1986.

Signature of IO(s)

1. Sh. S. K. Gupta, Sc-D

2. Sh. Aabid Hussain, Sc-B

Head JDBO (with recommendations)
Head (CAD), BIS HQ, New Delhi

Recommended to prosecute the offenders under
Section 33 of BIS Act, 1986 due to violation
Section 11(1) of BIS Act, 1986 + misuse of
BIS Standard Mark

[Signature] 21/08/2017
HJDBO



भारतीय मानक ब्यूरो

BUREAU OF INDIAN STANDARDS

जमशेदपुर शाखा कार्यालय

बांग्ला नं.- एफ/10ए, नामदीह रोड डाकघर-बर्मागान्स, जमशेदपुर -831 007

Jamshedpur Branch Office :

Banglow No.-F/10A, Namdih Road, Post Office-Burmamines,
Jamshedpur-831 007, Jharkhand

Seizure Memo

दस्तावेज नं. : 1657-1

{ 2345498
2345481

e-mail : jdbo@bis.gov.in

GST No : 20AAATB0431G1ZP TAN No. : RCHB02241B

In pursuance of Sec 26 of the BIS Act, 1986, a search of M/s Madhur Jal, Koch Bang,
Namkum, Ranchi - 834010

(name and address of the premises) was undertaken on

18/8/2017 (date).

During the search M/s Madhur Jal was found to be using the BIS Standard mark and the following material was recovered and seized.

Sl No	Description of material seized with details of marking with specific reference to Standard mark	Quantity	Identification Mark
(1)	(2)	(3)	(4)
1.	250 ml PP Glass Marked with ISI manufactured by m/s Madhur Jal, Koch Bang, Namkum, Ranchi	1 No. filled and 20 Nos empty.	JDBO/SKG/AH/20170818/KP/1
2.	Printed labels of 250ml with Brand AAHA and ISI marked Procurement Packed by m/s Madhur Jal, Koch Bang, Namkum, Ranchi	25 Nos.	JDBO/SKG/AH/20170818/KP/1

The material seized was sealed/ packed as under: Packed in single carton, and sealed with BIS monogram (Sr. no. 1, 2, 3 & 4).

(Aabid Hussain) S.K. Gupta
S.C.B. S.D.
JDBO Names and signatures of
the inspecting officer
(authorized for search by
CA)

Witness (Signature, date, name and address)

1. Manisha Tudu, Holding No, 6, B-Block, Tula
Dungeri, PO APS - Golmuri, East Singhbhum, Jamshedpur
831003

2.

(Signature, name and address of the person in charge of the premises searched for receiving a copy of seizure memo).

Jagdish Munda, caretaker, Vill - Cochetola,
P.O. Satalci, P.S. Angela, Ranchi

मुख्यालय : मानक भवन, 9 बहादुर शाह जफर मार्ग, नई दिल्ली - 110 002

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Jamshedpur Branch Office :

Banglow No.-F/10A, Namdih Road, Post Office-Burmamains,
Jamshedpur-831 007, Jharkhand

Seizure Memo

दस्तावेज नं. : 2345498
फोन : 2345481

2345498
2345481

Date - 18/8/2017
e-mail : jdbo@bis.gov.in

GST No. : 20AAATB0431G1ZP, TAN No. : RCH802241B

In pursuance of Sec 26 of the BIS Act, 1986, a search of

Namkum Ranchi - 834010

(name and address of the premises) was undertaken on

18/08/17 (date).

During the search M/s Madhur Jal

was found to be using the BIS Standard

mark and the following material was recovered and seized.

Sl No	Description of material seized with details of marking with specific reference to Standard mark	Quantity	Identification Mark
(1)	(2)	(3)	(4)
3.	Printed labels of 1000 ml with ISI mark as brand MADHUR Distilled water manufactured by m/s Madhur Jal, Koch Borg, Ranchi	500 Nos.	JDBO/SKG/AH/20170818/CP/1
4.	Printed labels of 1000 ml with ISI mark as brand Madhur Jal, packaged drinking water manufactured by m/s Madhur Jal Koch Borg, Namkum.	90 Pcs.	JDBO/SKG/AH/20170818/CP/1
5.	Blue coloured HDPE Caps for 1 litre bottles	2 Cartons	JDBO/SKG/AH/20170818/CP/2
6.	Cartons with ISI mark for packing 1 litre bottles	98 Nos.	JDBO/SKG/AH/20170818/CP/3

The material seized was sealed/ packed as under:

① S.no. 3 & 4 packed with S.no. 1 & 2 of seizure memo no. 1 and, S.no. 5 packed in 2 cartons S.no. 6 tied with thread. Tag attached with identification and sealed with BIS monogram

(Aabid Hussain)
SCB
JDBO
Names and signatures of the inspecting officer (authorized for search by CA)

(S.K. Gupta)
S.D, JDBO

Witness (Signature, date, name and address)

1. Mansha Tuder, Holding no. 6, B-Block, Tuila Dungeni P.O. Golmuri, P.S. Golmuri, East Singhbhum, Jamshedpur - 831003

2.

(Signature, name and address of the person in charge of the premises searched for receiving a copy of seizure memo).

जगदीश मुंडा
Jagdish Munda, Kochetola, P.O. Safaki, P.S. Angada, Ranchi

मुख्यालय : मानक भवन, 9 बहादुर शाह जफर मार्ग, नई दिल्ली - 110 002

Headquarters : Manak Bhavan, 9 Bahadur Shah, Zafar Marg, New Delhi - 110 002

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Phone : 0657- { 2345481
GST No. : 20AAATB0431G1ZP TAN No. : RCHB02241B

M/s

Madhur Tal,
Koch Bong, Namkum,
Ranchi - 834010

Date - 18/8/2012

Sir,

We have seized today the article(s) as detailed below from your premises vide Seizure Memo No. 2 (Sr. 5 & 6) dated 18/8/2012 while carrying out search & seizure operation at your premises mentioned above.

The article(s) were seized in pursuance with Section 26 of the Bureau of Indian Standards Act, 1986.

SL NO	Description of the Material/Documents seized with details of marking with specific reference to Standard Mark	Quantity	Identification Mark
5.	Blue coloured HDPE caps for 1 litre bottles	2 Cartons	JD BO /SK6/AM/2070818/CP/2
6.	Cartons with ^{IS 14593} <u>ISI</u> mark _{CM/L-5752335} for packing 1 litre Bottles	98 Nos.	JD BO /SK6/AM/2070818/CP/3

You are hereby advised not to remove, part with, or otherwise deal with the seized article(s) as detailed above, except with the previous permission of the undersigned. Please note that any such action on your part shall amount to contravention of Section 26 of BIS Act, 1986.

जयदीप मुन्डा

(Signatures, name and address of the person, Prop.

Partner/Owner/Employee/Representative of the premises receiving this letter after search)

Jaydish Munda Caretaker, Kochetola,
PO. Sataki, P.S.- Angada, Ranchi

Yours faithfully,
A. H. Hussain
Secy, JD BO

मुख्यालय : मानक भवन, 9 बहादुर शाह जफर मार्ग, नई दिल्ली - 110 002

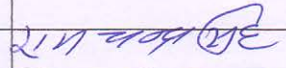

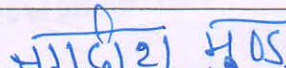
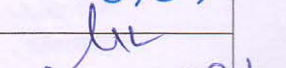
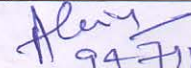
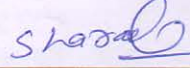

Headquarters : Manak Bhavan, 9 Bahadur Shah, Zafar Marg, New Delhi - 110 002

Website : http://www.bis.org.in Phone : 011-23230131-41, PAN NO - AAATB0431G

ATTENDANCE SHEET

DURING SEARCH & SEIZURE OPERATION CARRIED OUT ON 18/8/2012

AT reps Maalher Tal, Koch Bong, Namkum,
Ranchi - 834010

Sl. No.	Name & Designation	Address & Ph. No.	Signature
1.	Ram chander Singh (Hawaldar)	Hatia, ToP	 9905278749
2.	Karam Singh Munda (Sipahi)	Hatia, ToP	 9798709836
3.	Jagdish Munda (Care-taker) M/s Madhure JAL	Koch Bong, Namkum Ranchi	 8521067878
4.	S. K. Gupte, SCD	BIS, Jamshedpur	 9271000382
5.	Abid Hussain, SR	BIS, Jamshedpur	 9471192544.
6.	Sharda Kumar Prasad (Assistant)	BIS, Jamshedpur	 9431808885
7.	Chander Kumar (Assistant)	BIS, Jamshedpur	 9654360083



भारतीय मानक ब्यूरो
BUREAU OF INDIAN STANDARDS

जमशेदपुर शाखा कार्यालय

बांग्ला नं.- एफ/10ए, नामदीह रोड डाकघर-बर्माइन्स, जमशेदपुर -831 007

Jamshedpur Branch Office :

Banglow No.-F/10A, Namdih Road, Post Office-Burmamines,
Jamshedpur-831 007, Jharkhand

दूरभाष : { 2345498 e-mail : jdbo@bis.gov.in
Phone : 0657- { 2345481
GST No. : 20AAATB0431G1ZP TAN No. : RCHB02241B

Our Ref: JDBO/Enf/Authorization

Date: 17 .08.2017

To,
M/s MADHUR JAL
Koch Bong, Namkum,
Distt: Ranchi
Jharkhand,
834010

Dear Sir(s),

We have information that misuse of BIS Standard Mark (ISI Mark) is taking place in the above premises in violation of Section 11 of BIS Act 1986, are being manufactured ,stored and sold by you.

I am, therefore hereby authorizing the following officers of this Bureau to undertake investigation and search of your premises in pursuance of **Section 26 of BIS Act, 1986**.

1. Shri Suman Kumar Gupta, Scientist -D & Inspecting Officer -Team Leader
2. Shri Aabid Hussain, Scientist -B & Inspecting Officer - Member
3. Shri Chandan Kumar, Assistant -Member
4. Shri Sharda Raman Prasad, Assistant - Member

All the above members are permanent employees of the Bureau of Indian Standards, presently posted in Jamshedpur. Bureau of Indian Standards is a statutory organization under the administrative control of Ministry of Consumer affairs, Government of India. All the members of the raiding team in action in pursuance of the BIS Act, 1986 shall be deemed to be Public Servants, as per Section 31 of BIS Act, 1986. All officials as mentioned above have been provided with identity cards.

Further, as per Section 26 which provided powers for carrying out search & seizure at any premises, place or vehicles and seize the materials if found contravening Section 11 and 12 of BIS Act, 1986, by virtue of these powers BIS is carrying out search & seizure operations whenever any information about alleged misuse is received. The undersigned as Head of the branch office having jurisdiction throughout Jharkhand State has authorized search & seizure to be conducted at the above said premises on **18 .08.2017**.

Also it is further informed that **Shri .Suman Kumar Gupta , Scientist- D and Shri. Aabid Hussain, Scientist -B, are** carrying Inspecting Officers card which clearly indicated that he is a **public servant** (within the meaning of Section 21 of IPC) and they are authorized to carryout search and seizure at the above said premises on **18.08. 2017**

17/08/2017

मुख्यालय : मानक भवन, 9 बहादुर शाह जफर मार्ग, नई दिल्ली - 110 002

Headquarters : Manak Bhavan, 9 Bahadur Shah, Zafar Marg, New Delhi - 110 002

Website : <http://www.bis.org.in> Phone : 011-23230131-41, PAN NO - AAATB0431G

You are requested to extend full cooperation with the above named officers and help them in performing their duties under **Section 26 of BIS Act, 1986**, as referred above, which is reproduced below:

Section 26:

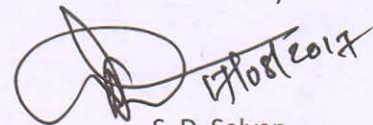
(1) "If the inspecting officer has reason to believe that any article or process in relation to which the contravention of Section 11 or Section 12 has taken place are secreted in place premises or vehicle, he may enter into and search such place for such article or process.

(2) Where, as a result of any search made under sub-section (1), any article or process has been found in relation to which contravention of Section 11 or 12 has taken place, he may seize such article(s) and other things, which in his opinion will be useful for, or relevant to, any proceeding under this act..

Provided that where it is not practical to seize any such article or thing, the inspecting officer may serve on the owner that he shall not remove, part with or otherwise deal with the article(s) or things except with the previous permission of the inspecting officer.

(3) The provision of the Code of Criminal procedure, 1973 relating to searches and seizures shall, so far as may be, apply to every search made under this section."

Your's Faithfully



S .D. Selvan
Scientist E & Head

S. D. SELVAN
Scientist-E & Head
BUREAU OF INDIAN STANDARDS
Jamshedpur Branch Office (JDBO)
P.O.-Burmamines, Jamshedpur-831007



भारतीय मानक ब्यूरो
BUREAU OF INDIAN STANDARDS

जमशेदपुर शाखा कार्यालय

बांग्ला नं.- एफ/10ए, नामदीह रोड डाकघर-बर्मामानिन्, जमशेदपुर - 831 007

Jamshedpur Branch Office :

Banglow No.-F/10A, Namdih Road, Post Office-Burmamines,
Jamshedpur-831 007, Jharkhand

दूरभाष : { 2345498
Phone : 0657- { 2345481 e-mail : jdbo@bis.gov.in
GST No : 20AAATB0431G1ZP TAN No. : RCHB02241B

Our Ref: JDBO/ENF/2017-18/1

Date: 16.08.2017

To
The Superintendent of Police
Namkum, Ranchi-834010

Dear Sir,

Subject: Search under Bureau of Indian Standards Act, 1986.

As you might be aware, BUREAU OF INDIAN STANDARDS (BIS) is the National Standards Body set up under an Act of the Parliament for harmonious development of the activities of Standardization, marking and quality certification of the goods in the country. The Bureau took over the assets, liabilities and functions of the erstwhile Indian Standards Institution (ISI) w.e.f 1 April 1987. The status of the organization was enhanced by the Government with a view to provide more statutory powers for enabling the organization to carry out its functions effectively. The BIS operates a Certification Marks Scheme under which licences are granted to the manufacturers for use of ISI Mark on the products under specified conditions. Thus, through this scheme, BIS makes available the benefit of third party certification to the common consumer.

With the popularity of the ISI Mark, the instances of misuse of the mark are on the increase. To check such misuse, necessary prohibitory provisions have been made under Sec. 11, 12, 14 & 15 of BIS Act 1986. Also penalties for the misuse have been prescribed under Sec. 33 of the Act. Employees of the Bureau have been declared as public servants within the meaning of Sec. 21 of the Indian Penal Code. Also Inspecting officers of the Bureau, to be appointed by the Competent Authority, have been empowered to undertake search & seizure of any place, premises or vehicle where contravention of Sec. 11 & 12 are believed to have taken place (Sec. 25 & 26).

During our recent market drives, it has been observed that large numbers of manufacturers/dealers are resorting to misuse of ISI mark and there is an urgent need to check the same. Towards this objective, we seek your help in the process of carrying out search and seizure operation on 18.08.2017 (Friday) at a place in accordance with the provisions under the BIS Act, for collection of direct evidence to facilitate prosecution of the offenders.

It is requested that you may consider advising the police station under your jurisdiction to provide necessary help in the form of one SI/ASI and three constables for search and seizure operation by BIS Officials.

We shall be pleased to have your response.

Thanking you,

Yours faithfully,

(S.D.Selvan)
Scientist- E & Head

Received
Am't
12/8/17



S. D. SELVAN
Scientist-E & Head
BUREAU OF INDIAN STANDARDS
Jamshedpur Branch Office (JDBO)
P.O.-Burmamines, Jamshedpur-831007

मुख्यालय : मानक भवन, 9 बहादुर शाह जफर मार्ग, नई दिल्ली - 110 002

Headquarters : Manak Bhavan, 9 Bahadur Shah, Zafar Marg, New Delhi - 110 002

Website : <http://www.bis.org.in> Phone : 011-23230131-41, PAN NO - AAATB0431G

Subject: **Complaint investigation Report at Complainant End - M/s. Madhur Jal, Ranchi**

Date: 16-08-17 03:43 PM

From: "BIS,Kochi" <kobo@bis.gov.in>

To: Jamshedpur Branch Office Jharkhand <jdbo@bis.gov.in>,
Head Jamshedpur BO <hjdbo@bis.gov.in>
Cc: DDGE Sectt <ero@bis.gov.in>, DDGS <ddgs@bis.org.in>,
Consumer Affairs Department BIS <cad@bis.gov.in>

Complaint Investigation Report 04082017 - 3 pages... (832kB) ANNEX A - 6 pages.pdf (1.3MB)
ANNEX B - 1 page.pdf (289kB) ANNEX C - 1 page.pdf (353kB) ANNEX D - 3 pages.pdf (1.2MB)

Sir,

With reference to the trailing mail regarding the complaint against expired licence, PFA the Complaint investigation Report at Complainant End along with its annexures.

This meets with the approval of Sc. F & Head (KOBO).

Regards
Gowtham B J
Scientist B
KOBO

On 08/01/17 10:20 AM, DDGE Sectt <ero@bis.gov.in> wrote:

The trailing mail is self-explanatory. It is requested to investigate the complaint at the complainant's end at the earliest possible and collect all the evidence as would be needed to probe into this case further. If felt, further visit may be carried out at Pantry Car on the few Trains as would be suggested by the complainant to collect further information in this regard. Kindly send the investigation report directly to JDBO (the ex-licensee end BO) with a copy to this office. JDBO has already been requested to carry out investigation at the ex-licensee's end.

Regards
K.K.Paul
Sc-E

----- Original Message -----

From: "DDGE Sectt" <ero@bis.gov.in>

Date: Aug 1, 2017 10:15:29 AM

Subject: Complaint against BIS expired licence

To: "ar007fst ." <ar007fst@gmail.com>

>

> Dear Sir,

> We have noted the contents of the trailing mail and action is being initiated to investigate the complaint at the place where the ex-licensee belongs. From your name it appears that last year you have made a complaint against the BIS licence holder for PDW. During that time substantial evidence could not be provided by you and you had mentioned that the case was very old. This time, I request you to kindly preserve the PDW in the original packaging, preserve the bill/invoice of the supply of this PDW to the Pantry car/concerned division of Railways to track the name and address of the supplier who have supplied this consignment of PDW in the same packaging. This will help us to track the person/concerned who are indulging in this practice as mentioned in your trailing mail. There is a necessity to identify this person/concerns so that in future this type of practices can be stopped. We are requesting our Kochi Branch Office to contact you to have this physical proof of PDW, collect all the details as required for investigation of this case as early as possible. Kindly do cooperate with the BIS officer visiting you and provide all the details which will help BIS in further probing the investigation.

>

> With regards

> K.K.Paul

> Director

>

*Disputed (SC.DCSKA) - Please discuss.
16-8-17
16/08/2017*

BUREAU OF INDIAN STANDARDS
KOCHI BRANCH OFFICE
REPORT OF INVESTIGATION OF COMPLAINT AT COMPLAINANT END

Our Ref: KOBO/JDBO/IS 14543/L - 5752375

Date: 16 August 2017

Subject: Complaint against M/s Madhur Jal, Ranchi - Our ex-licensee under JDBO

0. GENERAL	
0.1 Complaint No.& Date	Complaint No. not allotted yet. Complaint received at KOBO vide E - mail dated 01/08/2017 from DDGE Secretariat. Copy of complaint enclosed at <u>ANNEX - A</u>
0.2 Name and address of the Complainant	Shri. Abdul Riyaz, Food Safety Officer, Southern Railway, Palakkad Division. Mobile number: 8129737657. E - mail id : <u>ar007fst@gmail.com</u>
0.2.1 Name and address of the recipient of material (if different from 0.2)	Received by the complainant as a part of his routine inspection at Pantry car of train no. 22837.
0.3 Product and IS No.	Packaged Drinking Water, IS 14543
0.4 Nature of complaint (nature of shortcomings)	'AAHA' brand Packaged Drinking Water in 250 ml sealed plastic glass containers found selling to the passengers. On verifying CM/L no. 5752375 - licence was found expired. (Status from BIS Website enclosed in the complaint)
0.5 Licence No. & valid upto	CM/L 5752375, valid upto 05/03/2017
1. DETAILS OF INVESTIGATION	
1.1 Place & Date of Investigation	Investigation carried out on 04 August 2017 at Palakkad Railway Station - Platform no. 3.
1.2 Persons contacted	Shri. Abdul Riyaz, Complainant
1.3 Details of product	
1.3.1 Date of Purchase	26/07/2017 as reported by the complainant in his complaint and during the conversations at the time of complaint investigation.
1.3.2 Total Quantity purchased	2 cartons each containing 24 nos. 250 ml plastic cups. (Total 48 nos.)
1.3.3 Quantity under complaint	Same as quantity at 1.3.2 above.
1.3.4 Source of Purchase and details of Bill/Cash Memo	Taken by the complainant as a part of his routine inspection at Pantry car of train no. 22837 on 26/07/2017. Bills / Cash Memo were not available with the complainant. Details of Suppliers of the material under complaint to the Pantry car were also not available with the complainant. Letter handed over by the complainant during the complaint investigation is enclosed at <u>ANNEX - B</u> .

Shanmugam
20170816

1.3.5 Material under complaint Inspected/ Repaired/ Handled by any other agency e.g. DGS&D, Local Dealer/ Mechanics	As per the information provided by the complainant, the material under complaint was not inspected/ handled by any other agency.
1.3.6 Is product under Warranty/ Any service contract?	Not Applicable.
1.3.7 Action taken by the licensee for redressal of the complaint (if any, till date)	Not Applicable.
1.4 INSPECTION OF MATERIAL UNDER COMPLAINT	
1.4.1 Is material ISI Marked or not?	Yes. ISI marked with CM/L – 5752375
1.4.2 Is ISI Mark Genuine or spurious?	ISI mark was spurious since the operative status of CM/L – 5752375 was found expired as per the details in BIS website.
1.4.3 Details of Markings on the product	Please refer ANNEX – C for the photograph of the marking details found on the package of the product under complaint. It is to be noted that neither the Batch no. nor the Pkd. Date was marked on the packages of the product under complaint. It is also to be noted that no marking details such as Manufacturer Name, Brand Name, Batch No., Pkd. Date, etc was found on the cartons containing the 250 ml sealed plastic cup/glasses filled with PDW.
1.4.4 Condition of packing / storage	Packed in Carton boxes. Every 250 ml sealed plastic cup/glasses filled with PDW were inspected during the inspection. One of them was found leaking. Hence the same was discarded and remaining 47 nos. of 250 ml sealed plastic cup/glasses were found in order.
1.4.5 Visual Examination	One of the 250 ml plastic cup/glass was found leaking. Others were found in sealed condition.
1.4.6 Observations in respect of 0.3	Packaged Drinking Water, IS 14543 (same as S. No. 0.3)
1.4.7 Result of testing at complainant end, if done (attach sheet if necessary)	No testing carried out at the complainant end.
1.5 TESTING	
1.5.1 Details of sample drawn for independent testing, if any	NIL
1.5.2 Test request ref. & Date	Not Applicable
1.5.3 Laboratory to which sent	Not Applicable
1.5.4 Date on which despatched to Lab by self/ complainant	Not Applicable
1.6 Any other information relevant to the complaint	NIL

Blomman
20/70816

2. CONCLUSION

On the basis of the observations made during the complaint investigation conducted at the complainant end, following conclusions are derived:

- a) The complaint is genuine as the material under complaint was available with the complainant and the same is found spuriously ISI marked with a licence number which is currently under expired condition as per the status available in the BIS website.
- b) The material as offered by the complainant (47 nos. of spuriously ISI marked PDW filled in 250 ml sealed plastic cups) were packed in 2 carton boxes and coded as KOBO/BJG/20170804/CP/1 (24 nos.) & KOBO/BJG/20170804/CP/2 (23 nos.) respectively and brought to KOBO as material evidences and a receipt of acknowledgement was given to the complainant. Photographs of the tags/stickers used on these samples drawn and the receipt of acknowledgement issued to the complainant are enclosed at ANNEX - D.

3. RECOMMENDATIONS

Based on the above observations, it is recommended that necessary actions may be taken up by JDBO so as to take further actions such as conduct of Enforcement raids at the premises of the ex - licensee M/s. Madhur Jal, Koch Bong, Namkum, Ranchi 834010 and also at M/s. Femie India Healthcare Pvt. Ltd., Ranchi (if required), to redress the complainant's grievances on the ex - licensee.

List of enclosures:

ANNEX - A → Copy of the complaint (6 pages)

ANNEX - B → Letter handed over by the complainant during the investigation (1 page)

ANNEX - C → Photograph of the marking details (1 page)

ANNEX - D → Photographs of the tags/stickers used on these samples drawn and receipt of acknowledgement issued to the complainant (3 pages)

Station Kochi/Palakkad
Date 16 August 2017
Enclosures ANNEX A to D

Signature
Name
Designation
Department

Gowtham 20170816
GOWTHAM B J
Scientist - B
KoBO

Sc.F & Head (KoBO)

L. S. 16/8/17

Head (JDBO)

CC:

- i. DDGS, SRO, Chennai
- ii. Head (CAD), BIS HQ

Subject: Complaint of complaint

To: Head Jamshedpur BO <hjdbo@bis.gov.in>,
Jamshedpur Branch Office Jharkhand <jdbo@bis.gov.in>

Date: 01-08-17 10:06 AM
From: DDGE Sectt <ero@bis.gov.in>

aaha brand PD water.pdf (1.0MB)

The trailing mail is self-explanatory. You are requested to investigate the complaint and take necessary actions accordingly under information to this office.

The matter may please be treated as Urgent.

Regards
K.K. Paul

----- Original Message -----

From: DDGE BIS <ddge@bis.gov.in>
Date: Jul 31, 2017 2:51:36 PM
Subject: Fwd: Expired BIS licence
To: DDGE Sectt <ero@bis.org.in>

> कृपया अनुगामी ई मेल का अवलोकन कर आवश्यक कार्यवाही करें।

> ----- Original Message -----

> From: "ar007fst ." <ar007fst@gmail.com>
> Date: Jul 31, 2017 2:16:31 PM
> Subject: Expired BIS licence
> To: ddge@bis.gov.in

> I am working as Food safety officer for southern railway Palakkad division.

> On my routine inspection at pantry car of train No.22837 on 26.07.2017 'Aaha' brand packaged drinking water in 250 ml sealed plastic glass containers found selling to passengers.

> On verification of CML No.5752375 found expired. Kindly do needful please.

> Contact No.8129737657

> Abdul riyaz

> Food safety officer/SR/PGT

> विष्णु गुप्ता

> Vishnu Gupta

> उप महा निदेशक

> DDGE,

> पूर्वी क्षेत्रीय कार्यालय

> ERO, BIS-Kolkata.

भारतीय मानक ब्यूरो [उप महानिदेशक (पूर्व) की कार्यालय] 1/14 सी०आई०टी स्कीम VII एम, वी.आई०पी रोड काकुरगाछी कोलकाता-700054

Office of Dy. Director General (East), Bureau of Indian Standards, Eastern Regional Office, 1/14 CIT Scheme VII M, VIP Road, Kolkata

Ph 033:23208626/8662, #111 Fax: 033 23207459/9123

Web site : www.bis.org.in Online Sales portal : www.standardsbis.in

Ph 033:23208626/8662, #111 Fax: 033 23207459/9123.

[BIS reserves the right not to respond to unsolicited mails. We encourage correspondence through e-mail. Preserve papers, preserve environment]

SC DCSK - Please discuss

Discussed

01/08/17
04.08.2017

femic

IS 14543



GM/L - 5752375

AAHA!™

Packaged Drinking Water

Ingredient : Treated Water

Processed & Packed by : M/S MADHUR JAL, Kech Bong, Namkum, Ranchi-834010

A Quality Product of :-

FEMIC INDIA HEALTHCARE PVT. LTD., RANCHI

Customer Care : 9709014082, 7739108786

write : femicindia@gmail.com | visit : www.femichealthcare.com



Batch No. :

See Lid

Pkd. Date :

M.R.P.

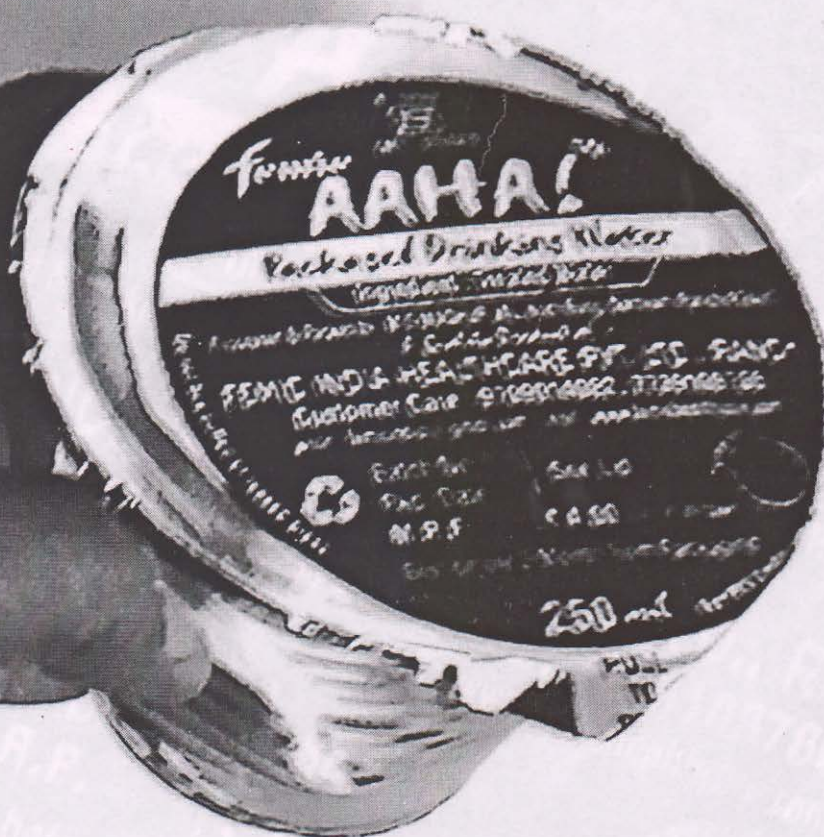
: ₹ 4.00 (Incl of all taxes)

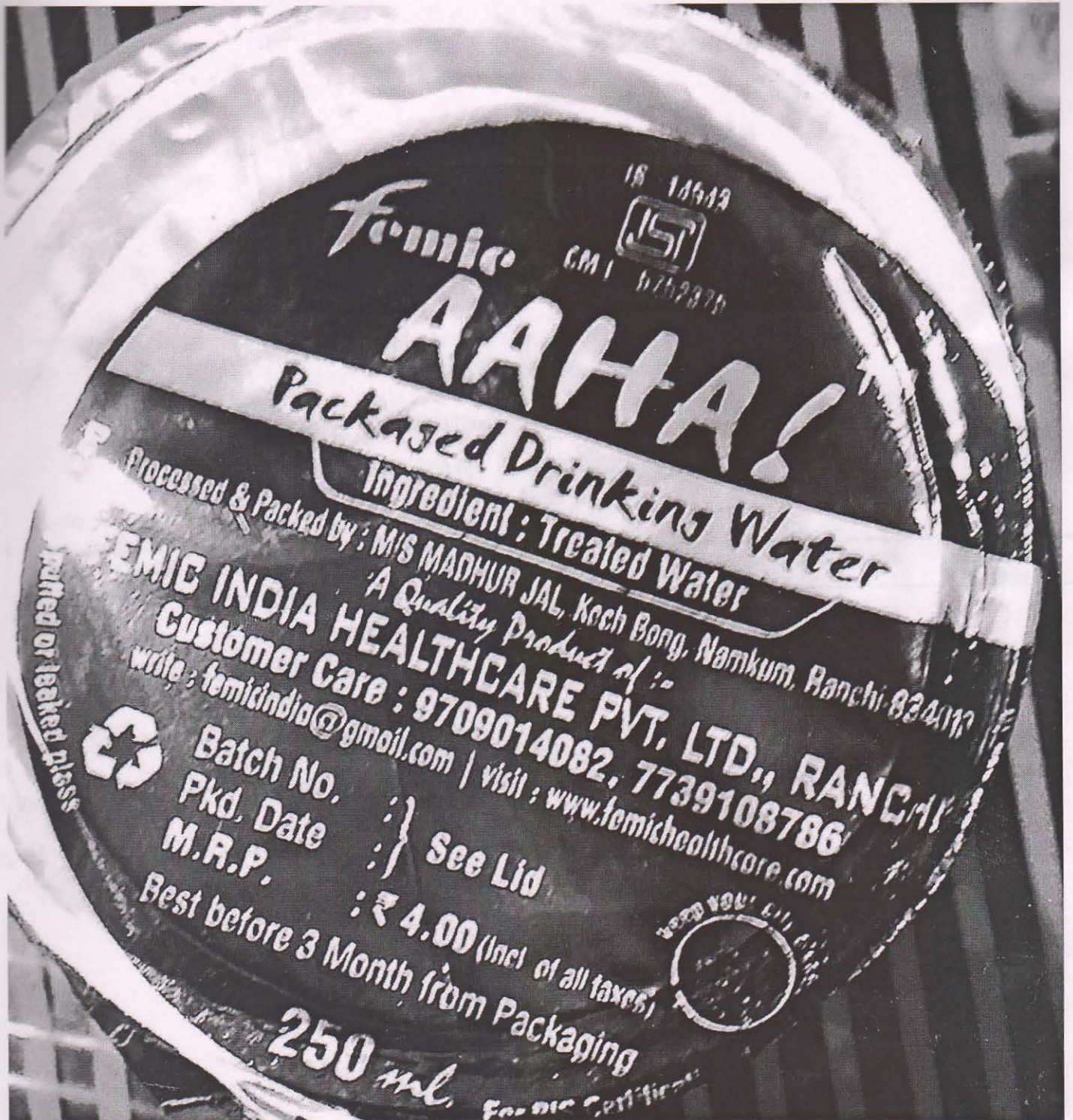
Best before 3 Month from Packaging

250 ml

For AIS Certification







Femic

IS 14543



CM 1 6762378

AAHA!

Packaged Drinking Water

Processed & Packed by: M/S MADHUR JAL, Koch Bong, Namkum, Ranchi-834012

FEMIC INDIA HEALTHCARE PVT. LTD., RANCHI

Customer Care : 9709014082, 7739108786

write : femicindia@gmail.com | visit : www.femichealthcare.com



Batch No.

Pkd. Date

M.R.P.

} See Lid

: ₹ 4.00 (Incl of all taxes)

Best before 3 Month from Packaging

250 ml.

For more information



BUREAU OF INDIAN STANDARDS

Total Number of Records: 1

Status Of Licence(s) for MADHUR JAL

Date : 27/07/2017

S.No.	CML No	Name & Address	Validity Date	Operative Status	Variety (Click it for details)
Jharkhand					
IS 14543 : 2004 Packaged Drinking Water (other than Packaged Natural Mineral Water) - Specification					
1	5752375	MADHUR JAL, Koch Bong, Namkum City : Ranchi Dist : Ranchi State : Jharkhand Pin : 834010	05/03/2017	Expired	Container sizes 1 Litre pet bottle and 20 L Pet Jars